CGM METRICS + OFFICE WORKFLOW

Your quick guide to integrating CGM and its metrics into your practice

1. Assign a champion

First, assign a champion who can look into different CGMs and the metrics they provide, and introduce time in range to other members of your staff. This champion can be *anyone* in your office—your doctors, PAs, RNs, even your reception staff!

This champion should become well-versed in different CGM brands, the metrics available, how to find those metrics, and should be a key player in creating your office workflow—including identifying potential candidates.

2. Design a workflow + integrate

Have your champion and selected staff members work CGM metrics like time in range and the AGP report into your standard office procedures. Think about things like referrals, prior authorization processes, epic flowsheets if you use them, and remote and in-person appointments.

Then, have your designated team train your staff on CGM and their metrics—ensure that you've thought about potential barriers like access, tech education, and stigma. Scan the QR code below to find online resources you and people with diabetes can use to overcome these barriers!

- CANDIDATE SELECTION
- USE OF DEVICE
- CLIENT EDUCATION
- BILLING & REIMBURSEMENT
- DOCUMENTATION
- DATA MANAGEMENT
- INSURANCE QUESTIONS

3. Test and rework

Once you've put your CGM metrics workflow into practice, you can take a step back and analyze what's working and what's not. This could include candidate selection and training, internal data processes, or more.

An integration like this is important—the diabetes population is growing, and the number of people using CGMs is growing alongside it. Take the time to set up a workflow that works for you and your team.

You can learn more about CGM and time in range at timeinrange.org. With information for healthcare professionals and people with diabetes, find step-by-step resources that can help those in your care thrive. Find time in range research, guides on engaging people with diabetes, and more here!

TIME IN RANGE COALITION